







Part of the award-winning Holmes Care Group family, **Bankview** is a care home with a difference, a place where every resident can make a valued contribution to our caring community and a positive choice about their quality of living.

Bankview is a home that is committed to enriching the lives of our residents and their families, our employees and our local communities and in turn, aims to deliver high quality person-centred care.

Bankview has been designed with the aim of creating an enjoyable, bright living space that supports our residents in their day to day lives. The home is positioned within large, peaceful, wooded grounds and is conveniently located within easy reach of Stirling, Falkirk, Kilsyth and Cumbernauld and enjoys easy access to the M80.



## Your Home

Bankview is a 65 bed registered care facility, providing general nursing care to older people and to those with dementia related conditions.

The home is equipped with modern amenities, and all of our bedrooms have bright and spacious single bed accommodation with en-suite facilities for privacy and convenience.

We want to ensure that the people we support are as comfortable and settled as possible when they come to stay with us, which is why we encourage residents to bring personal belongings and small items of furniture, to make their bedroom feel more like home.





## Professional care, with a personal touch

At Bankview our priority is to ensure that each of our residents receives the highest standards of care and attention.

Every resident is different in terms of their medical, physical, emotional and even social needs, which is why our care package is specifically tailored to each individual. Our 24-hour team of qualified nurses and carers have invaluable experience in understanding the needs of the residents we support, which is why they always deliver care and empathy with a smile.

Our care team are given ongoing professional and personal development training to ensure we support our residents with the very best clinical, emotional and social care. We work in partnership with doctors, social workers, dieticians and other health professionals to construct a robust support structure for each individual.

## Delicious, home made meals

Whether its breakfast, lunch or dinner; mealtimes are a great opportunity to socialise and enjoy freshly made, nutritious food at Bankview.

Our experienced chefs will readily accommodate special diets and are dedicated to creating home made meals using tasty ingredients.

We don't always expect residents to eat in the dining room. Breakfast in bed might be an enjoyable way to start the day or on fine days dining al fresco might take preference.

Relatives and friends are always welcome, and with fresh coffee, tea and snacks on hand, what could be a nicer way to catch up with loved ones?





## Home comforts

An at a glance guide to the attractive features at Bankview

### Number of rooms:

- 65

### Types of care:

- Nursing Care
- Frail Elderly/ Older Adult Care
- Dementia Care
- Palliative Care

### Residents can enjoy:

- Freshly prepared meals
- Hair salon
- Daily activities and entertainment
- Attractive gardens and relaxing surroundings
- TV license (*free for residents over 75*)

### What's included?

- Provision of the care and support agreed on admission to meet assessed needs
- Meals, snacks and drinks
- In-house laundry
- Fresh bed linen and towels
- Entertainment and a full range of activities – *participation optional*
- 24-hour call system
- Utility bills
- WIFI
- Onsite parking

## What shall we do today?

Recreational activities are an important part of our approach to providing the highest standards of care, and quality of life to our residents.

Our Activity Coordinators deliver activities that stimulate residents and improve their well-being. An essential element for any successful activity is to get to know the individual, which is why we promote the importance of gaining knowledge about the lives of our residents and their experiences.

We encourage residents to pursue their own hobbies and pastimes and offer a wide

range of activities to support their individual interests, such as; crafts, quizzes, games, gardening and cookery.

Entertainers and musicians often perform at the home and we also support the local community whenever we can, which is why local schools, groups and clubs are regular visitors to Bankview.

## The great outdoors

Feeling the sun on your face always raises a smile.

Peace and quiet can be enjoyed in the beautiful enclosed courtyard; an area that is regularly used for many outdoor events, including summer BBQ's and fetes. It's a fabulous place to be and when the sun is out, it's even better!

# What happens next?

This brochure is just a glimpse of life at Bankview. To fully appreciate the warm, friendly and caring atmosphere of our home, we invite you, your relatives and friends to visit us at any time to discuss your current situation and the needs of your loved ones.

To arrange a visit, please contact our Service Manager:

☎ 01324 841 090

✉ [manager@bankview-carehome.co.uk](mailto:manager@bankview-carehome.co.uk)

For further information about Holmes Care Group, including links to our latest inspection reports, recent reviews and our latest news articles, please visit our website.

[www.holmes-care.co.uk](http://www.holmes-care.co.uk)



*The care which my gran receives at Bankview is excellent. She is always immaculate and all staff are very kind and caring. They always take time to listen to our queries and concerns, entertainment and activities are well organised for residents and their families and the recent open day was fabulous. We are always made feel at home when we visit and nothing is a bother to any of the staff. I would highly recommend this care home.*

Carol – Granddaughter of  
Bankview resident

